# **Spare Parts Order Form**

To order spare parts please fill in the order form below and send to us via post, fax or email. Please note that we do not offer discount against the list prices for any of our Spare parts. All prices are 'ex. works' and delivery is charged separately.

Shipping Address:	Order Number:  Order Date:  Contact Name:
Post Code:	Contact Number:  Requested By:

Spare Part Number	Quantity	Price £ (Excluding VAT)

Any Special Instructions? Please note all new customers will need to provide their company details, invoice address, contact name and contact number. Counterline will then set you up as a Pro-Forma customer.

Address: Counterline Ltd, 12 Randles Road, Knowsley Business Park, Merseyside, L34 9HZ

**Telephone:** +44 (0)151 548 2211 **Fax**: +44 (0)151 549 2179

Service Enquiries: servicelog@counterline.co.uk
Spare Parts Enquiries: spareparts@counterline.co.uk
General Enquiries: enquiries@counterline.co.uk

Website:: www.counterline.co.uk





# **Spare Parts Manual**

2014-2015

**LOW PRICES** 

HUGE STOCK HOLDINGS

FAST DELIVERY

TECHNICAL SUPPORT

A wide range of Counterline's most common spare parts



**Electrical Parts** 



**Harware Parts** 



**Sub-Assembly Parts** 



**Glass Parts** 



**Refrigeration Parts** 



**Turned Parts** 

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# **Spare Parts Manual** 2014-2015

#### **About This Spare Parts Manual**

We have produced this spare parts manual to make it easier for our service team, customers and engineers to quickly identify a spare part needed.

The manual is divided up into categories, which include electrical parts, hardware, sub-assembly, turned parts, glass and refrigeration, allowing you to quickly navigate to the spare part you require. Once you have identified the spare parts you need, please fill in the order form at the back of this manual or contact our service department. Please note all fragile parts (glass etc) will need to be boxed up for safety reasons- Please see page 18.

Office Opening Hours: Monday to Thursday- 8:30am- 5:00pm. Friday- 8:30am- 4:30pm













#### **Huge Stock Holdings**

We stock a huge range of spare parts in our dedicated spares warehouse. We have thousands of parts for off the shelf delivery

Our trained staff are constantly monitoring and adjusting stock levels to meet the demands of our customers.





#### **Fast Delivery**

We aim to deliver all spare parts orders placed before 2pm the next working day (UK mainland). We can also arrange special deliveries at an additional cost. None UK orders are on a 3-5 day lead time.

#### **Nationwide Engineers**

Counterline offers a nationwide service of fully qualified engineers, who all have an extensive range of spare parts in their vehicles.

#### **Technical Support**

With over 30 years of industry experience, our dedicated technical department are on hand to assist you with any technical support you may require with your spare parts.

# **Contents**



#### **Page Number**

Electrical Parts- Elements, Thermostats, Switches, Lamps etc	03-06
Hardware Parts- Hinges, Containers, Springs, Door Runners etc	07-10
Sub-Assembly Parts- Evaporator Trays, Perspex, Adhesive etc	11-12
Glass Parts- Glass Ceran, Deli Glass, Island Glass, Sneeze Screens etc	13-14
Refrigeration Parts- Compressors, Condensors, Evap Coils, Grilles etc	15-16
Turned Parts- Fixings, Allen Keys, Shelf Brackets, Support Posts, Caps etc	17
Packaging and Delivery of Spare Parts	18

#### **How To Order Spare Parts**

Counterline's service team will process and send out spare parts that you may require. You can order spare parts by either telephone, fax, email or by completing our order form (page 18) and sending to us by post.



#### **Order Form**

Complete the **Order Form** at the back of this manual. Send to us by post, fax or email.



#### **Fax**

Fax your spare parts order form to our service department: **0151 549 2179** 



#### **Telephone**

Telephone our service department on **0151 548 2211** 



#### **Email**

Email us your spare parts order form to spareparts@counterline.co.uk

Please note that our office opening hours are: Monday to Thursday- 8:30am-5:00pm. Friday 8:30am-4:30pm



Please note that this manual shows a condensed selection of frequently ordered spare parts. We do however stock hundreds of parts that are not shown in this manual.

If the part you are looking for is not listed in this manual, please call our spare parts department on 0151 548 2211 or email us at spareparts@counterline.co.uk

#### **Terms & Conditions/ Warranty**

Please refer to our terms and conditions by requesting a copy or by visiting our website- www.counterline.co.uk

Please note that there is a minimum order value of £10 for every spare part priced under £10.



























### **Electrical Parts**



















































# **Electrical Parts**

































































































































# **Sub-Assembly Parts**









































**Fax** 0151 632 9634





















































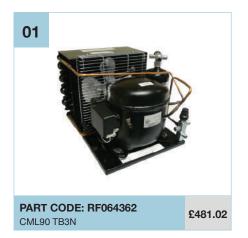




# **Refrigeration Parts**

### counter



























# counter





£168.00

PART CODE: SA002930

Vision 600 Evap Coil

**Refrigeration Parts** 























# **Turned Parts**

























# **Packaging and Delivery of Spare Parts**



#### **Delivery**

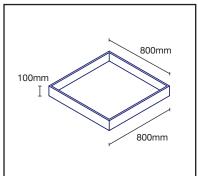
- The price for delivering spare parts weighing between 1kg and 20kg is £15.
- Spare parts weighing above 20kg will need to be packaged inside MDF packaging crates before delivery.
- Please refer to standard MDF crate sizes and prices below.

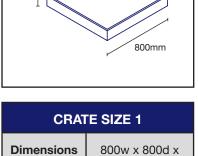


For safety reasons we advise all customers to order MDF packaging crates to avoid damage to glass, evap coils, compressors and condensors during delivery.

#### **Standard MDF Packaging Crate Sizes**

- The size of the MDF packaging crate you order will depend on the overall dimensions of the spare part/s.
- We offer three standard MDF packaging crate sizes that accommodate our full range of spare parts.



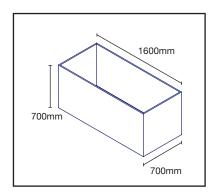


(mm)

Prices (£)

1900mm 200mm 400mm
--------------------------

CRATE SIZE 2		
Dimensions (mm)	1900w x 400d x 400h	
Prices (£)	Ranging from £50 to £85	



CRATE SIZE 3		
Dimensions (mm)	1600w x 700d x 700h	
Prices (£)	Ranging from £85 to £150	

For more information on packaging crates and delivery options please contact our service department for help.

Address: Counterline Ltd, 12 Randles Road, Knowsley Business Park, Merseyside, L34 9HZ

Telephone: +44 (0)151 548 2211 +44 (0)151 549 2179 Fax:

100h

Ranging from £35

to £50

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